



What is coming next?



IMC-

Electronic claiming for in-patient services to health funds

New Image integration tools

MED Patient X on OS X

JMED- the culmination of twenty years of our combined development knowledge...

JAM Software Pty Ltd

PO BOX 539,
SUMMER HILL NSW 2130
Phone: 61 2 9799 1888
Fax: 61 2 9799 4042
Web: www.jamsoft.com.au

If you wish to start transmitting bills electronically, register for HIC Online. Call Medicare Australia on **1800 700 199** to speak to an e-Business Service Centre representatives. Once you have completed the paperwork, you will receive a security key to load into MED Billing v4 (Mac or PC) This will enable you to perform online patient verification, send and automate payments receipts for bulk claims & submit private patient accounts as well. This release includes full documentation on how to set it up in your practice.

JAM Christmas Trading Hours



The JAM Software Hotline will be operating throughout the Christmas period but closed on the designated public holidays 26th & 27th.

The office will be manned on 28th, 29th & 30th as usual. We return to full swing on the 3rd of Jan 2006 .



MA, Tony, Anthony, Johanes, Mike, John, Lis, Mark, all look forward to working with you in 2006.

We send our best wishes for a joyful and excellent time of Christmas as well as safe, happy and prosperous New Year.



Season's Greetings

MED USER NEWSLETTER

DECEMBER 2005

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Is your maintenance subscription current?



Please check your software maintenance subscription if you have not received the "JAM Software CD Release—2006 Edition". To renew or query your current subscription, please call JAM on 02 9799 1888.



JAM SOFTWARE CD RELEASE 2006 Edition

On the Mac:

- **HIC Online on MED Billing v4.0** with **HICLink v1.0** for MacOS X **HERE AT LAST...** Explore the full functionality in the Update Note
- **MED Scriptor X** for OS X users
- **MED Scriptor v1.5** for Classic MED Users

On the both Mac & PC:

- **MIMS December 2005** update comes with MED Scriptor
- **Health Fund Fees** schedule ready for import or edit pre-importing into MED Billing both Mac & PC

On the Windows:

- **MED Billing v4.0.914** update includes HIC Online Diagnostic Certification and many improvements
- **Waiting Rooms / WorkList update** with word wrap option on printing, icon display for referral & patient alert
- New **MED Scriptor / MIMS Dec 2005**
- New **WinPitPath** program for uploading results from labs, storage & retrieval by patient & doctor

We trust these new features will greatly improve the value delivered to your practice through our MED Software.

'tis the Season...



In this season of joy and thanksgiving, we would like to thank all our MED Users and wish you a happy holiday. Our commitment to providing quality solutions and services to you is as strong and will continue to grow as we serve you.

May this season bring you great prosperity & success in the years to come.

Merry Christmas

25th December 2005

&

Happy New Year

1st January 2006



From M.A.'s Desk

JAM Software celebrates its 21st Christmas this year!

We look forward to the many more years still to come.

Over the decades, we have continued to actively improve & enhance our software product as well as our customer support service. You can be assured that there is no diminishing in JAM development efforts. There are lots of projects on the development white board and we thank our subscribers for supporting us.

Our longer term Java/SQL cross platform project has been officially christened JMED with Trademark Registration being recently approved by the patents office.

The HIC Online project has consumed more than three times its budgeted time and resources and has subsequently delayed all other endeavours.

However, we are pleased to announce its final arrival for both platforms and the release of diagnostic component for PC.

Step by step instructions are included on this CD and we advise adopters to please read these instruction before starting the update process. We hope you find these notes informative and helpful.

We also look forward to delivering the IMC (In-Patient Claiming) in the 1st quarter 2006. Medicare Australia is continuing to develop its development of HIC Online but we will be waiting until the next version before taking up the planned changes. We find the staggered HIC development cycles very time consuming and we will be taking a break from On-Line development after IMC to return our focus to the many other user requests particularly in the area of image handling and storage.

The Pocket PC is also an interesting platform that is currently being tossed around the

development room. But we yet need to find a solution that marries these developments to the Palm OS which we understand is very popular amongst users. It is unlikely that both platforms can be catered for in the immediate future but we will keep you posted when the decision is reached.

In the meantime, enjoy these new software tools and as always we look forward to your comment and feedback.

You should plan for the annual MED Users meeting in Sydney next September where we will once again look forward to having you join us for a JAM packed day of interaction, demonstration, learning & fun....



New Faces at JAM Software

JAM welcomes Elisabeth Primavera and Mark Hanna, to the JAM Software support team.

Both Elisabeth - commonly known as Lis - and Mark have come from strong customer service

backgrounds and possess excellent technical skills.

Lis holds a Bachelor of Science degree in computer studies with a Dip. in Management.

Mark has successfully completed his Dip. in Networking & is a

certified Cisco Networking Associate. You will find them extremely helpful, friendly & attentive to your needs.





Waiting Rooms Update on Windows

Waiting Rooms / WorkList on the Windows platform has been enhanced to include the features requested by many users. You now can cut, copy & paste appointments using the Ctrl X, Ctrl C and Ctrl V keys on your keyboards. Also, print-

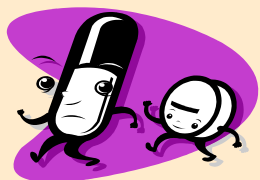
ing in Waiting Rooms has been improved extensively to have word wrap in patient's name and comment columns. There is also a new option to print your appointments on either landscape or portrait. Moreover, when you book a

patient with an alert or expired referral date, Billing will notify you with a little icon warning you of this. So, Windows Waiting Rooms users should check out the new update and enjoy the benefits of these new features.

Help us to help you better...



Help us to help you love your M.E.D. Software better. Send us your feedback, comments or suggestions on how we can improve our software & services to: jam@jamssoft.com.au or fax 02 9799 4042.



MIMS & Improved MED Scriptor on Mac

DID YOU KNOW....
that MED Scriptor provides you with drug interaction and allergy alerts for those keeping these records.

MED Users who are also MIMS Subscribers and have nominated JAM Software as their Practice Management system will find a password for the new version of MIMS on this CD.

If you believe you are entitled to receive the MIMS password but do not find the password, please check your MIMS Subscription and call us on the

JAM support line.
JAM Software's MED Scriptor is now supported on 3 operating system platforms:
Mac OSX, Mac Classic, and Windows XP / 2000

In response to MED Users' requests & suggestions, **MED Scriptor for Mac** has a new **Multiple Authority** function which saves processing time

(also in Classic version). Scriptor on Mac also has new drug images display for OSX.

Mac OSX is a totally native application which communicates seamlessly with Classic MED Patient.

Health Fund's Fee Schedules Available for Upload

Health funds' fee schedules are now available for both Mac & PC MED Users. They are ready to be imported into your MED Billing data.

As the services in these schedules are very extensive, you may wish to view the lists in a spreadsheet and delete those that are not applicable to your practice. Otherwise, you will find the following schedules in your MED Billing folder.

- Ø AGC/AHSA
- Ø GMHBA
- Ø MBF
- Ø Medibank
- Ø HBA
- Ø HCF

It has been difficult for JAM to get hold of new health fund's fee schedules. If any users have lists which are not here, please send them to us to be formatted & uploaded to JAM's website for all subscribers.

NB: your first step to loading the fees on the Mac is to create a **NEW** schedule for the particular health fund you are about to import.

On PC, the import function will update existing schedules if they exist as well as import new items.

As usual, JAM Tech Support is ready to help you perform this process for you. Simply call us up and arrange for a time to do the update.