



Merry Christmas 2004
&
Happy New Year 2005

M.E.D. User Newsletter

SEASON'S GREETINGS

December 2004 Edition

NEW versions ready for download
at www.jamsoft.com.au

DVA Fees update ready for downloading
into your MED Billing 1/1/2005

Free to all MED Subscribers

Mac-

MEDBilling v3.8

-MacOSX tuneup for Classic

-Getting ready for HIC Online

(you need MacOSX)

SMART ALARMS X

-now reads user sounds (under OSX)

Windows -

MEDBilling

-Waiting Rooms revision 6

MEDReporter

-New Excel Direct button

-New report formats

Smart Schedules with multiple calendars

New Goodies
under JAM's Christmas Tree



Non Subscribers,
please call for
upgrade prices



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New DVA & Medicare Fees Updates

The Department of Veteran Affairs has released a new DVA schedule, effective starting the 1st of January 2005. This fee 115% of the MBS will be an important update for all M.E.D. Users who treat war veterans, war widows & their dependants.

The Jan 1st changes also include alterations to the Medicare schedule for GPs

- 100% Medicare rebate for GP services
- Higher Medicare rebates for after-hours GP Services
- New MBS item for Pap smears taken by a practice nurse in a regional, rural or remote area

The fee change takes effect on 1/1/2005.

To ensure you have access to the update at a timely manner, we will make the updated schedule available for download from our website starting from New Year's Day. Instructions on how to download and update the fees can be found enclosed with this newsletter together with the current MED Subscriber access password.

Users who do not have access to the Internet can request a CD to be mailed out before January 1st.



*Happy Christmas &
A Prosperous New Year 2005
from JAM.*

Christmas & New Year Trading Hours

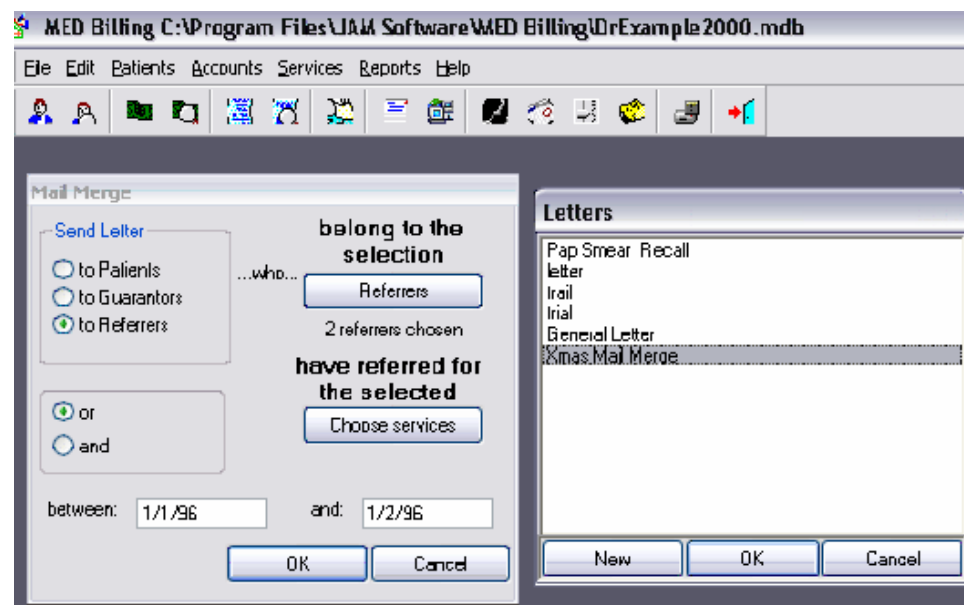
JAM Customer Services (both Sales & Tech Support) will be available over the holiday period at normal operating hours (8.30am to 5.30pm, Mon to Fri) except on the following public holidays:

December 27th & 28th - closed for Christmas and Boxing Day public holidays
January 3rd - closed for New Year's public holiday

- Main Switch Admin & sales is 02 9799 1888
- Tech support contact number for MED Subscribers is still 02 9799 1017
- Priority 1300 number is for full subscribers in non (02) area codes.
- Fax no: 02 9799 4042
- Email: support@jamsoft.com.au or sales@jamsoft.com.au

From the "Patients" menu, select "Mail Merge".

Check the referrers radio button as shown below



Click on the *Referrers* Button and select just one or two referrers to test your letter format. You may need to adjust margins or add some blank lines at the top of the letter if you are using pre-printed letterhead.

Once you are happy with the way the print out looks, return to the Mail Merge option and perform this function for all or a selected range of Referring doctors.

Use the Search button to narrow your choice to those in your local area by doing a search by postcode range. Alternatively you may wish to run an income by Referring Doctor report to distinguish those that send you the most business.

This Mail Merge process can also be used to send standard messages to Patients and Guarantors.

Note: While the pictures here show the PC version of MED billing the interface is identical with the Mac version.

Tips & Hints

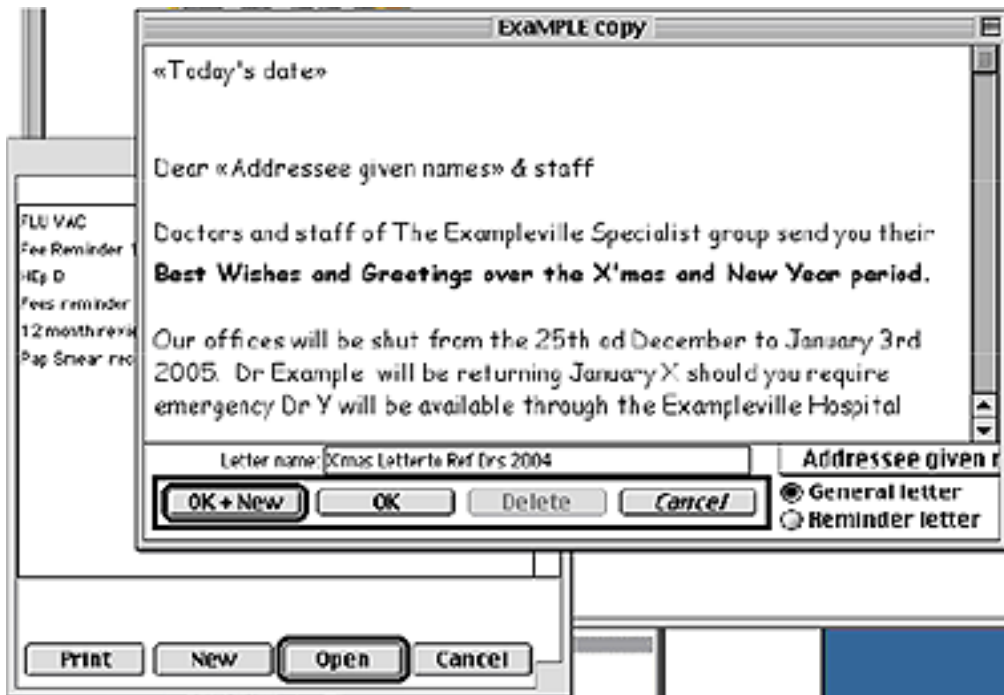
How to make a Christmas MailMerge to Your Referring Doctors

In M.E.D. Billing Mac or Windows, create a "New Letter Format" from under the "Patients" Menu. Layout this letter to contain your seasons greeting and message.

You may wish to include your times of availability over the holiday period or other messages of best wishes, thank-you's for the year's referrals and even invitations to Christmas drinks or party.

Make sure you test print your letter format. When you're happy with it, we can start the mail merge process.

The process to create new letter format is the same on both Mac and Windows. The picture below shows the screen from a Mac platform.



New Goodies under JAM's Christmas Tree



AVAILABLE FOR DOWNLOAD

Mac-MED Billing version 3.8

Mac MED Billing v3.8 is in its initial release and is a must for Mac OS X Users.

This version has been enhanced for use on the newer Macs running OS X as startup (it still requires Classic).

If you run a Mac OSX system and have experienced permissions problems, this version eliminates them and enables the use of a managed network configurations with varying levels of access privileges.

Note for use of HIC Online on the Mac platform

Mac users should also note that the new up and coming HIC Online release will require Mac OS X operating system to run. Users with older machines who wish to use this feature in the New Year should start thinking of upgrading their machines to newer G5 or G4 models.



The *HIC OnLine version of MED Billing* will be released in March 2005 in line with the HIC's release of its Mac update. JAM has been actively working with the HIC on their Mac implementation for our MED Users. The Windows version is also scheduled for release at this time.

If you need to upgrade your old Macs, JAM can help you. Simply call us on 02 9799 1888 or email jam@jamsoft.com.au for more details or assistance with this hardware upgrade.

The new Macs are fantastic, beautifully designed with just huge power, from as little as \$1,299 for a G4 processor or \$2,199 for a very fast G5 64-bit processor.

Desktops eMac + iMac G5



eMac from \$1,299 iMac from \$2199

WinMED Billing version 3.8 with Waiting Rooms - Update Available!

This program is at a very dynamic phase of development and continuously being improved. Up to the time this newsletter is being written, WinMED Billing v3.8 with Waiting Rooms has undergone its sixth revision to include the latest enhancements, some of these are shown below.



Quick Diary Access helps you save time and work more efficiently. Several main features to help make your work more productive and efficient include arrival time-stamping, automating item entry in account right from the appointment screen, booking types, automatic display of the patient's billing status for quick end of day summary, "Find Appointment" and "Print" functions, and custom colouring & icons.

0 - Multiple 1 - Exampleville Room 2 - Summer Hill Room Easily move between the different "rooms" and list appointments for the specific room instantly by simply pressing the "Alt" and the number in front of the tabs.

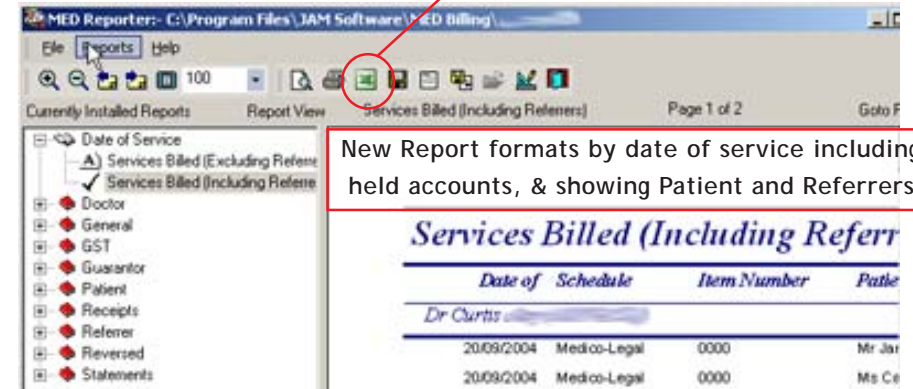
Time	Status	Patient	Appointment Type	Comment	Action	Arrival Time	Items	Billed
08:00 AM								
08:15 AM		SMITH Gary 22/10	FAU	Seeing Dr Cornstead of Yu		08:42 AM	105	✓
08:30 AM		ZzeLL May 21/11		daughter Yang				
08:45 AM		JONES Helen 15/11	emergency		BOOK DVA CAP		105	✓
09:00 AM		SOME THING Bruce						
09:15 AM		SOME THING Bruce	N/P 30			01:57 AM	104	
09:30 AM		Example Lyndal 25	Ultrasound Breast			02:05 AM	99073	
09:45 AM						02:05 AM		
10:00 AM		XYZ Jean 14/06/15	FAU			02:06 AM	105	
10:15 AM		KRKKR Colin 22/08	FAU			12:00 AM	105	
10:30 AM								
10:45 AM		NNNNNNNNNN	N/P 45			12:00 AM		
11:00 AM								
11:15 AM								
11:30 AM		ZzeLL May 21/11	Ultrasound Breast				99073	
11:45 AM								
12:00 PM		ZzeLLLO Agate 22	Ultrasound leg Left				54302	
12:15 PM								
12:30 PM			STAFF MEETING 3					
12:45 PM								

WinMED Billing v3.8 is available as a free upgrade for M.E.D. Subscribers who have licences for JAM Custom Diaries or Smart Schedules. If you are eligible for the free upgrade but haven't upgraded yet, simply call us on 02 9799 1888 or send us an email at jam@jamsoft.com.au and we will help you convert to the Waiting Rooms version of MED Billing.

If you are not currently licenced for Smart Schedules or JAM Custom Diaries (Windows) and would like to upgrade your M.E.D. Billing to the Waiting Room version, you can also do so for \$250 + GST. Add \$125 + GST for each additional workstation.

MED Reporter New Feature

NEW *Excel* Button in MED Reporter opens & takes your data straight into MS Excel enabling you to easily perform further manipulations.



New Report formats by date of service including held accounts, & showing Patient and Referrers

You don't have Internet at the surgery?

Why Not?

Internet Broadband is a MUST in this new millenium

It's cheap, fast and gives you immediate access to not only your daily banking with electronic payments from your desk but also with *HIC Oline Patient Eligibility Checking* and *Real Time Claiming for Private* as well as *HIC/DVA patients*.

Later in 2005, it is anticipated that the *Health Funds* will start transmitting e-business through the HIC Eclipse project, which JAM is also incorporating into its software in 2005. There have been trials in *Authority Prescriptions* undertaken in sample areas of Australia. Further developments backed by the DOH are also proceeding in this area which have recently seen a merging of the HealthConnect & MediConnect projects. *Pathology eResult* is virtually mainstream & continues to be developed. Electronic specialist reports are becoming a common request.

The Internet can be properly secured & is the way of the future health communications. It is through the culmination and collaboration of hundreds of entities working together in the health care arena that e-Health is happening today in Australia in a big way. JAM is proud to have been part of this endeavour over the past 2 decades & will continue to do so in the future.

You can no longer afford not to be connected.

There are many different internet options available. Call JAM for assistance if you need help getting setup or would like training on how to use it.